



Privacy Policy

16th March 2020
Version 00

3 Oxted Chambers
185-187 Station Road East
Oxted, Surrey, RH8 0QE



Huxley

Chartered Surveyors

Privacy Policy

By continuing to use this site you agree to us providing to you the information you have requested above and confirm that you have read and agree to the use of your information as set out in our Privacy Policy below.

Huxley Surveyors is the trading name of Huxley Surveyors Limited a limited company registered in England and Wales, Registered number: 11912580 and Registered office: 3 Oxted Chambers, 185-187 Station Road East, Oxted, Surrey, RH8 0QE.

Huxley Surveyors Limited is committed to ensuring that your privacy is protected and this privacy policy explains how we use the information we collect about you, how you can instruct us if you prefer to limit the use of that information and procedures that we have in place to safeguard your privacy. When you contact us, request publications or register interest we need to know your name, postal address, email address and telephone number.

The information we collect and how we use it

We gather this information to allow us to process your registration, any orders you may make and any offers you make for a property. The relevant information is then used by us, our agents and sub-contractors to provide any services requested by you and to communicate with you on any matter relating to the provision of the service in general.

We may also use aggregate information and statistics for the purpose of monitoring website usage in order to help us develop the website and our services and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.

From time to time we may provide you with information to our customer service agencies for research and analysis purposes so that we can monitor and improve the services we provide. We or our agents and sub-contractors may contact you by post, e-mail or telephone to ask you for your feedback and comments on our services.

Your personal information may be used by us and other businesses carefully selected by us to contact you in writing, by telephone or by email to offer you content, advertisements, products and services that we believe may be of interest to you. You can opt out of receiving any contact for marketing purposes any time by sending an email to info@huxleysurveyors.co.uk.

We may also wish to provide you with information about special features of our website or any other service or products we think may be of interest to you. If you would rather not receive this information, please send a blank email message to info@huxleysurveyors.co.uk.



We may also want to provide you with related information from third parties we think may be of interest to you. If you would rather not receive this information, please email to info@huxleysurveyors.co.uk.

We may also provide your information to carefully selected third parties whose products or services we believe may be of interest to you. If you do not wish us to disclose your information in this way, please send an email to info@huxleysurveyors.co.uk.

Our use of cookies

A cookie is a small text file written to your machine by a web server. The information in this file is used to identify you to the server and aid your navigation through our site.

We make use of cookies to gather important information about how users move around the site. This enables us to understand how the site is used and to make improvements.

If you are concerned about cookies you have the ability through your browser to either reject all cookies or to provide a warning before any cookie is loaded on to your computer but if you decide to reject cookies you may find that you will not be able to take full advantage of some of the features and services in the Huxley Surveyors.co.uk website.

How we protect your information

The internet is not a secure medium. We use the most up to date technologies to protect the information you give us. We also keep your information confidential. The internal procedures of Huxley Surveyors Limited cover the storage, access and disclosure of your information.

Sale of business

If this business is sold or integrated with another business your details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

Updating your details

If any of the information that you have provided to Huxley Surveyors Limited changes, for example if you change your email address, name or contact details or if you wish to cancel your registration, please let us know the correct details by sending an email to info@huxleysurveyors.co.uk or by sending a letter to Huxley Surveyors Limited, 3 Oxted Chambers, 185-187 Station Road East, Oxted, Surrey, RH8 0QE.



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Your consent

By submitting your information, you consent to the use of that information as set out in this policy. If we change our privacy policy, we will post the changes on this page, and may place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. We will also email you should we make any changes so that you may consent to our use of your information in that way. Continued use of the service will signify that you agree to any such changes.

Owing to the global nature of the Internet infrastructure, the information you provide may be transferred in transit to countries outside the European Economic Area that do not have similar protections in place regarding your data and its use as set out in this policy. However, we have taken the steps outlined above to try to improve the security of your information. By submitting your information, you consent to these transfers.

Access to your records

You have a right to be told what personal information we hold about you. If you wish to see a copy of the information, we hold about you please write to 3 Oxted Chambers, 185-187 Station Road East, Oxted, Surrey, RH8 0QE. A small administrative charge will be made for dealing with this request.

How to contact Huxley Surveyors Limited

We welcome your views about our website and our privacy policy. If you would like to contact us with any queries or comments, please email info@huxleysurveyors.co.uk.